

DURHAM'S GUARANTEED INCOME PILOT

Resource Guide



View the Resource Guide at https://www.stepupdurham.org/excel-resources-guide or scan with your smartphone to access.

Table of Contents







C Page























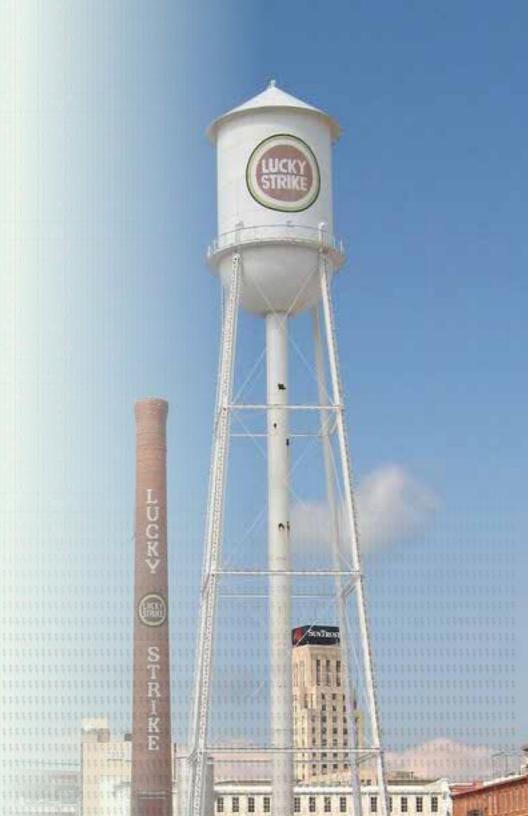














Families Moving Forward

Nick Lansing (919) 683–5878 https://fmfnc.org/eligibility

SERVICES

Families Moving Forward provides temporary housing, case management and skill education to homeless families.

QUALIFICATIONS

Must meet the definition of homelessness through the HUD guidelines

Resources

Durham Rescue Mission

(919) 688-9641 https://durhamrescuemission.org/ programs/

SERVICES

Durham Rescue Mission provides temporary assistance to homeless men, women and children

QUALIFICATIONS

Photo ID, willing to compete 40 hr/wk service assignment, no sex offenders and willing to abide by all rules and regulations

Back @ Home North Carolina

call 211 to access https://www.ncceh. org/lookingforhelp/ coordinatedassessment/

SERVICES

A resource for housing support options, especially for justice-involved folks

Urban Ministries of Durham Shelter journey Program

Youngmee (919) 817-5620 https://umdurham.org/i-needhelp.html

SERVICES

Urban Ministries provides shelter for men, women, and families

QUALIFICATIONS

Must complete a coordinated entry and diversion intake through DSS

Central Piedmont Community Action (CPCA)

(919) 797-0888 https://www.cpcanc.org/

SERVICES

CPCA assists economically disadvantaged people needing jobs, nutrition and housing by delivering comprehensive, quality services and organizing community action to make a positive change

Department of Social Services

(919) 560-8000 https://www.dconc.gov/ government/departments-f-z/ social-services/aging-and-adultservices/crisis-services

SERVICES

The referring agency for people to get into FMF and UMD

Housing for New Hope

(919) 484-1878 https://www.housingfornewhope. org/how-we-help

SERVICES

Extended-stay housing





StepUp Durham

Duke Chapel

SERVICES

Financial support for rent or utilities

QUALIFICATIONS

Must be a SUD participant to qualify

Trinity Avenue Presbyterian

SERVICES

Financial support for rent or utilities

QUALIFICATIONS

Must be a SUD participant to qualify

First Presbyterian

SERVICES

Financial support for rent or utilities

QUALIFICATIONS

Must be a SUD participant to qualify

Resources

Dorcas Ministries

(919) 469-9861

https://dorcascary.org/services/financial-assistance/

SERVICES

Dorcas Ministries offers financial assistance and case management to area residents

QUALIFICATIONS

Must be a resident of Cary or Morrisville

IFC

(919) 929-6380 ext 19 https://tinyurl.com/2p8p9zww

SERVICES

IFC provides rent and utility assistance once every 12 months

QUALIFICATIONS

Bill must be past due

The Salvation Army

(919) 688-7306 ext 100 https://www.

salvationarmycarolinas.org/ durham/services/

SERVICES

The Salvation Army provides emergency assistance for rent and utilities

QUALIFICATIONS

Must have received a cut off or eviction notice

NCDHHS (LIEAP)

(919) 560-8000

https://www.ncdhhs.gov/ assistance/low-income-services/ low-income-energy-assistance

SERVICES

NC DHHS has a program known as LIEAP which provides a one time payment to help eligible households pay heating bills

QUALIFICATIONS

Must meet eligibility criteria stated on website eviction notice

The Durham Emergency Rental Assistance Program

(919) 560–8000 ext 7 https://www.dconc.gov/ Home/Components/News/ News/8282/31?backlist=%2F

SERVICES

The Durham ERAP provides rental assistance to Durham residents

QUALIFICATIONS

Must be a resident of Durham County, make below 80% of the area median income, experienced a hardship due to COVID-19,don't have to be a legal resident or a US citizen



USDA Loans

(469) 466-1199

https://www.rd.usda.gov/ programs-services/single-familyhousing-programs/single-familyhousing-guaranteed-loanprogram

SERVICES

Low interest mortgages for those that qualify

QUALIFICATIONS

Must meet eligibility requirements stated on website

North Carolina Housing Finance Agency

(919) 877-5700 https://www.nchfa.org/

SERVICES

NC Homeowner Assistance Fund

QUALIFICATIONS

Resident of NC stated on website

Weatherization Assistance

(800) 662–7131 https://deq.nc.gov/energyclimate/energy-group/ weatherization-assistanceprogram

SERVICES

helps low income families save energy and reduce utility bills

QUALIFICATIONS

Resident of NC; eligibility requirements on website

Hope Program

(888) 927-5467

https://www.rebuild.nc.gov/hopeprogram

SERVICES

provides rent and utility assistance

QUALIFICATIONS

Rent your place of residency; loss of income or unemployed

Durham Housing Auth.

(919) 683-1551 https://www. durhamhousingauthority.org/

SERVICES

Provides low income and Section 8 Housing

QUALIFICATIONS

Complete Application

Durham County Tax Relief

(919) 560-0300 https://tinyurl.com/2p9adda6

SERVICES

Provide property owners with assistance

QUALIFICATIONS

Durham County resident







†Mechanics

Wheels 4 Hope

(919) 832-1941 https://wheels4hope.org/get-car/

SERVICES

Wheels 4 Hope provides affordable and reliable transportation to economically vulnerable families and individuals in the community

QUALIFICATIONS

Must work with a referral partner/ Payment upfront

IGO NC

(919) 322-0609

IGO NC provides a database where reliable shops and mechanics can be found

Creech Import Repair

(919) 872-1999

Affordable & reliable mechanic

Triangle Car Care

(919) 787-0966

Affordable & reliable mechanic

Matt's Auto Shop

(919) 827-4705

Affordable & reliable mechanic





Partners

Urban Ministries

(919) 682-0538 https://umdurham.org/what-wedo/food-pantry.html

SERVICES

Urban Ministries provides a food pantry along with a clothing closet in order to address the basic emergency needs residents may need

QUALIFICATIONS

Photo ID and proof of children in household, disability, age 62 or older or underemployment (working less than 30hrs/wk)

Durham Area Food Resources Locator

(919) 439-7107 https://tinyurl.com/bdfmutut

SERVICES

Interactive and Searchable Map of Durham Food Resources

Resources

Food bank of Central and Eastern NC

(919) 956-2513 https://foodbankcenc.org/

SERVICES

Food Bank of Central and Eastern NC provides food to North Carolinians in order to fight hunger

Christian Assembly Emergency Food Pantry

(919) 471–0220 5516 N. Roxboro Rd. Durham, NC 27713

SERVICES

The Christian Assembly Emergency Food Pantry provides free food Thursdays from 4-6

House of Refuge

(919) 682–7611 622 Gary St. Durham, NC 27713

SERVICES

The House of Refuge provides a food pantry on the 3rd Thursday of the month from 4-6

Nehemiah Christian Center

514 N. Mangum St. Durham, NC

SERVICES

The Nehemiah Christian Center provides 1 free lunch to go per person every Tues, Wed & Thurs from 12–1; Also provides free groceries on Saturday's from 11–1

Walltown Neighborhood Ministries

stjohnsba1@frontier.com

SERVICES

Offers food several times per month

St James of Durham Baptist Church

(919) 286–3680 1305 West Club Boulevard Durham, NC 27705

SERVICES

Food Bank of Central NC

Salvation Army-Durham

(919) 688-7306 909 Liberty Street Durham NC 27701

SERVICES

Food Pantry, emergency rent, utility assistance

QUALIFICATIONS

Phone assessment

Durham Community Food Pantry

(919) 286-2164 2020 Chapel Hill Rd. Durham NC 27707

SERVICES

Food Bank

W.I.C

(919) 956-4042 https://lincolnchc.org/

SERVICES

Breast feeding, expecting mothers and supporters

QUALIFICATIONS

Photo ID, proof of income, proof of residency

Two Fish - Five Loaves

(919) 477–3893 316 Hebron Rd. Durham NC 27704

SERVICES

Food Pantry

Rougemont Food Pantry

(919) 245–0015 105 Red Mountain Rd, Rougemont NC 27572

SERVICES

Food Pantry

Animal Protection Society

(919) 560-0640

www.apsofdurham.org/

SERVICES

Food Pantry for your pets

QUALIFICATIONS

Durham County resident







Partners

Kate's Korner

(919) 335-3383 https://form.123formbuilder. com/5620460

SERVICES

Kate's Korner provides affordable or free Childcare to those who qualify

Durham Early Head Start

(919) 439–7107 http://dpfc.net/our-work/ durham-early-head-start/

SERVICES

Durham Early Head Start is a free and comprehensive child development and family support program for low-income expectant women and families with infants and toddlers age birth to 3

QUALIFICATIONS

Be expecting or have children 3 or younger, meet the income eligibility as determined by Federal Poverty Guidelines

Resources

Childcare Network

https://tinyurl.com/4ynshb8w

SERVICES

Search Engine for Durham Childcare services for Infants, Toddlers, Twos, and up!

Child Care Services Association

(919) 403-6950 https://tinyurl.com/6hwts875

SERVICES

Access to affordable early care & education

QUALIFICATIONS

NC resident; proof of residency

YMCA (Camp Hope)

(919) 719-9989

https://www.ymcatriangle.org/essential

SERVICES

Camp Hope is offering free childcare for children grades K-8 for essential workers

QUALIFICATIONS

Parent is an "essential" worker and children grades K-8

NC Child Care Resource and Referral Council (NC CCR&R)

(888) 600-1685

https://stage.worklifesystems.com/ parent/27

SERVICES

The NC CCR&R provides a database that helps you find a childcare program that meets your family's needs

Equity Before Birth

https://www.equitybeforebirth.com/contact

SERVICES

We are tackling maternal and infant mortality by helping those who are disproportionately impacted - Black moms, birthing people and their infants. Supplement income in the absence of paid parental leave and covering the cost of essential services and support.





Durham Tech

(919) 536-7205 https://www.durhamtech.edu/ apply

SERVICES

Durham Tech offers more than 100 degrees, diplomas and certifications.

QUALIFICATIONS

18 or older, NC resident

Resources

Frank Financial Aid

(347) 690–7886 https://withfrank.org/

SERVICES

Finance and pay for education

QUALIFICATIONS

FASFA application

Code the Dream

https://www.codethedream. org/apply-now/

SERVICES

Software development training for people from low-income backgrounds

College Foundation of North Carolina (CFNC)

(866) 866-2362 https://www.cfnc.org/

SERVICES

CFNC promotes access to higher education and assists students with education and career planning as well as applying to and paying for college

Book Harvest

(252) 497-2665 https://bookharvestnc.org/

SERVICES

Book Harvest provides an abundance of books and ongoing literacy support to families and their children

Triangle Literacy Council

(919) 787-5559

https://bookharvestnc.org/

SERVICES

Triangle Literacy Council teaches basic literacy and life skills for economic and social success

QUALIFICATIONS

Ages 16-24







Dress for Success Triangle NC

(919) 286-2128 https://tinyurl.com/2p9ehbtn

SERVICES

"Dress for success empowers women to achieve economic independence by providing a network of support, professional attire and professional development for them to thrive in work and in life."

Community Empowerment Fund (CEF)

(919) 797–9233 https:// communityempowermentfund. org/become-a-member/

SERVICES

CEF provides consistent support and encouragement to participants in order to help them gain employment, housing and financial literacy

CWS

(919) 759-1495 https://cwsrdu.org/services/ employment-services/

SERVICES

CWS helps clients find sustainable jobs options while working closely with their employers to help facilitate the application process and support them through the initial employment period

QUALIFICATIONS

Must be a refugee

Voc Rehab

(919) 560-6866 https://tinyurl.com/3dm4v266

SERVICES

Support people with documented disabilities to obtain employment by placing them in paid apprenticeships

QUALIFICATIONS

Must have documented disability

Resources

InStepp

(919) 680-8000 https://www.instepp.org/

SERVICES

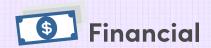
InStepp provides girls and women with gender responsive training, educational and prevention programs needed to succeed in work and all aspects of their lives

Made in Durham

(919) 627-6420 https://madeindurham.org/

SERVICES

Made in Durham is a community partnership that prepares Durham's youth for career and life success





PNC

(888) 762-2265

https://www.pnc.com/en/ customer-service.html#numbers

SERVICES

PNC provides banking services and financial tips

QUALIFICATIONSVaries

Wells Fargo

https://www.wellsfargo.com/financial-education/

SERVICES

Wells Fargo provides free financial knowledge and resources along with banking services

QUALIFICATIONS

Varies

Resources

Bank of America - Better Money Habits

(347) 690-7886 https://bettermoneyhabits. bankofamerica.com/en

SERVICES

The Better Money Habits program provides videos and articles to promote financial education around a variety of topics including taxes, college and retirement

QUALIFICATIONS

Open

Hands on Banking

https://handsonbanking.org/

SERVICES

Hands on Banking is an online learning center that offers resources for all ages to learn about money management through courses and articles

QUALIFICATIONS

Open

NC Institute of Minority Economic Development

(919) 956-8889 https://theinstitutenc.org/ programs/#meei

SERVICES

The NC Institute of Minority
Economic Development is a nonprofit
management consulting and services
firm that has programs which focus
on business diversity and inclusion
along with economic empowerment

QUALIFICATIONS

Varies

BB&T (Now Truist) Wealth

(800) 228-9798

https://www.bbt.com/educationcenter.html

SERVICES

BB&T Wealth provides quick tips for smarter financial choices

QUALIFICATIONS

Open





Resources

Samaritan Health Center

(919) 407–8154 https://www. samaritanhealthcenter.org/ patients

SERVICES

Samaritan provides affordable healthcare to individuals who are underserved in our community

QUALIFICATIONS

Proof of ID, income (has to be under 300% of federal poverty guidelines),proof of medical insurance and any clinics visited in the last year

Lincoln Community Health Center

(919) 956-4000 https://lincolnchc.org/?page_ id=6351

SERVICES

Lincoln Health Center provides a variety of primary and preventative care services for uninsured and lowincome individuals

QUALIFICATIONS

Varies

Alliance Medical Ministry

(919) 250-3320 https://www. alliancemedicalministry.org/ comprehensive-care

SERVICES

Alliance Medical Ministry provides quality, affordable care to working, uninsured adults in Wake County

QUALIFICATIONS

Uninsured, Wake County resident

Advance Community Health

(919) 833–3111 https://www.advancechc.org/ locations/southeast-raleigh/

SERVICES

Advance Community Health provides affordable health care for those with and without healthcare

Neighbor Health Center

(984) 222-8000 https://neighborhealthcenter.org/ become-a-patient/

SERVICES

NeighborHealth is a faith-based provider that provides affordable health care for both the insured and uninsured

QUALIFICATIONS

Open

UNC Hospital

(984) 974-1000 https://www.unchealthcare.org/

SERVICES

Insured and Uninsured health and mental health services for individuals

QUALIFICATIONS

Open

Carolina Outreach

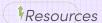
(919) 251-9001 https://tinyurl.com/4d2fwehy

SERVICES

Mental Health and Substance Abuse Services

QUALIFICATIONS

Durham County resident



Alliance Health

(800) 510–9132 https://www.alliancehealthplan. org/consumers-families/ substance-use-disorderrecovery-services/

SERVICES

Alliance Health provides services and support to individuals experiencing difficulties related to alcohol and/or drug use

QUALIFICATIONS

Either uninsured or insured through medicaid and lives in Durham, Wake, Cumberland or Johnston County

Trosa

(919) 419-1059 https://www.trosainc.org/ admissions

SERVICES

Trosa helps individuals with substance use disorders become healthy, productive members of their communities and families

QUALIFICATIONS

18 or older, have a substance use disorder and ability to complete 2 year therapeutic program

Bull City Recovery

(984) 569-9190 https://bullcityrecovery.com/ treatments/

SERVICES

Bull City Recovery provides comprehensive substance abuse treatment and mental health therapy to those suffering from addiction

QUALIFICATIONS

Varies

Durham Rescue Mission (Victory Program)

(919) 688-9641 https://durhamrescuemission.org/ programs/victory-program/

SERVICES

The Victory Program is a 12 month recovery program that provides holistic restoration for men and women struggling with addiction

QUALIFICATIONS

Suffer from substance abuse

Freedom House Recovery

(919) 251-8806

https://freedomhouserecovery. org/outpatient-services

SERVICES

The Freedom House provides therapy, medication management, detox and residential services to those struggling with mental disorders and/or addiction

QUALIFICATIONS

Varies

Healing Transitions

(919) 838-9800

https://healing-transitions.org/ recovery-services/#long-term

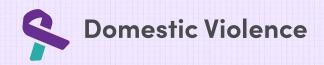
SERVICES

Healing Transitions has a long term recovery and non-medical detox program for individuals provided at no cost

QUALIFICATIONS

Must be a resident of Wake County







StandUp SpeakOut (SUSO)

Monica Daye

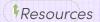
mdaye@susonc.org Office: (919) 824-0494 Direct: (919) 374-0499

https://susonc.org/program-

referrals

SERVICES

Provides Therapy Coaching, Group/ Individual Counseling, Workshops, Resilience, for DV (and more)



Durham Crisis Response Center (DCRC)

(919) 403-6562 https://www. durhamcrisisresponse.org/ programs-services

SERVICES

The DCRC provides shelter and support services to work with the community to end domestic and sexual violence through advocacy, education, support and prevention

QUALIFICATIONS

Open

Compass Center for Women and Families

(919) 929-7122

https://www.compassctr.org/ domestic-violence

SERVICES

The Compass Center provides emotional and practical support to help survivors of abuse find safety and self-sufficiency for the long-term

QUALIFICATIONS

Open

NC Coalition Against Domestic Violence (NCCADV)

(919) 956-9124 https://nccadv.org/get-help

SERVICES

The NCCADV provides technical assistance and legal advocacy for DV survivors

QUALIFICATIONS

Open

InterAct

(919) 828-7740 https://interactofwake.org/ whatwedo/

SERVICES

InterAct provides free services to save lives, rebuild lives and secure safer futures for victims, survivors and their families

QUALIFICATIONS

Open





Help Me Find A Therapist – ReBuild

https://helpmefindatherapist.org/

SERVICES

"HMFAT Provides Mental Health
Services for BIPOC REBUILD is a FREE
program that connects BIPOC and
formerly incarcerated individuals
to BIPOC therapists. REBUILD
will cover the costs of therapy for
select individuals and will provide
individualized assistance to guide
them through the process"

QUALIFICATIONS

"HMFAT - BIPOC (person of color) REBUILD - Formerly Incarcerated POC Other qualifications may need to be met for financial assistance"

StandUp SpeakOut (SUSO)

Monica Daye mdaye@susonc.org Office: (919) 824-0494 Direct: (919) 374-0499

https://susonc.org/program-

referrals

SERVICES

Provides Therapy Coaching, Group/ Individual Counseling, Workshops, Resilience, for DV (and more)

Resources

El Futuro

(919) 688-7101 ext. 600 https://elfuturo-nc.org/services/

SERVICES

El Futuro provides Spanish speaking individuals access to culturally-responsive mental health services

QUALIFICATIONS

Hispanic or latino orgin

Center for Child and Family Health (CCFH)

(919) 419-3474 https://www.ccfhnc.org/forfamilies/

SERVICES

CCFH provides treatment for and prevention of childhood trauma and stress

QUALIFICATIONSVaries

Exchange Family Center (ECF)

(919) 403-8249 https://www. exchangefamilycenter.org/ parents-caregivers/familysupport-program

SERVICES

ECF provides accessible education, counseling and support to children

QUALIFICATIONS

Varies

Alliance Health

(800) 510-9132

https://www.alliancehealthplan. org/consumers-families/mentalhealth-recovery-services/

SERVICES

Alliance Health provides services and support to individuals experiencing mental health challenges

QUALIFICATIONS

You are either uninsured or have medicaid and live in Durham, Wake Cumberland or Johnston County





Southern Coalition of Social Justice (SCSJ)

(919) 323-3380 https://southerncoalition.org/ resources/yourfirst48/

SERVICES

The SCSJ provides a Durham County resource guide for successful reentry after incarceration, connecting you to resources and service providers that help overcome the barriers during reentry

Resources

Criminal Justice Resource Center (CJRC)

(919) 560-0500 https://www.dconc.gov/home/ showdocument?id=19578

The CJRC provides two community based corrections programs to support adults during reentry

QUALIFICATIONS

Must be 18, Durham resident and on probation, post-release supervision or parole





DEAR

(984) 569-0593 https://www.deardurham.org/ how-to-apply

SERVICES

DEAR provides pro bono legal assistance to Durham residents who are looking to expunge their criminal record or suspend their drivers licence

QUALIFICATIONSVaries

Legal Aid NC

Legal Aid Helpline: (866) 219-5262 Toll-Free phone: 1-800-331-7594 Local phone: (919) 688-6396

Address:

201 W Main St, Ste 400 Durham, NC 27701–3228 8:30 AM – 4:30 PM, Monday – Friday 5:30 PM – 8:30 PM, Monday & Thursday

https://www.legalaidnc.org/gethelp/our-services

SERVICES

"Legal Aid provides free legal help to low-income North Carolinians in civil cases involving basic human needs such as safety, shelter, income and more.

QUALIFICATIONS

Varies

Duke - Civil Justice ClinicClinic Director Charles Holton at

(919) 613–7131 Supervising Attorney Jesse McCoy at (919) 613–6936

https://law.duke.edu/civiljustice/

SERVICES

Duke has a Civil Justice Clinic that may be of help. Information on their work and contact information can be found in the link.

QUALIFICATIONS

Contact Professors Holton or McCoy and they will advise if this participant is eligible for their pro bono legal help and whether they can take on her case.

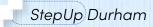
North Carolina Central University (NCCU) - Civil Litigation Clinic

Professor Scott Holmes (919) 530–7463 scott.holmes@nccu.edu Office: 33

https://law.nccu.edu/clinics/civillitigation

SERVICES

Central (NCCU) has a Civil Litigation clinic. I am not familiar with their process, but they have listed Professor Holmes on their website as a point of contact here. See their website for details



Paul Seelig - Legal Advocate (StepUp Participant)

Have the participant's Employment Counselor reach out to Paul first to give him a heads up and brief description of what the need is. Paul will let you know if he can help and if so, his availability and next steps.

SERVICES

Offering pro bono legal assistance. Can answer questions and provide direction for participants. Has advocated for many people in legal issues and incarcerated. Has assisted 560 people get out of incarceration. Very knowledgeable of navigating justice system and is willing to assist StepUp participants who have questions in anything legal related if he's knowledgable in that specific area.

Resources

Volunteers of America

(301) 459–2020 https://www.voachesapeake.org/ ssvf-north-carolina

SERVICES

Volunteers of America provides support and services to veterans who are struggling with homelessness, unemployment, mental health, substance abuse, suicide, traumatic brain injury and sexual trauma

QUALIFICATIONS

Veteran and/or family member in the same household

Durham County Veteran Services

(919) 560-8387 https://www.dconc.gov/ government/departments-f-z/ veteran-services

SERVICES

Veteran services provides effective council to veterans and/or their family members on veteran's benefit offered by federal, state and local government

QUALIFICATIONS

Veteran and/or family member in the same household





Resources

T-Mobile

https://www.t-mobile.com/ emergency-broadband-benefit

SERVICES

Guide based upon household size and state

Lifeline

https://getemergencybroadband. org/how-to-apply/

SERVICES

make communication more affordable

Link-Up

https://www.verizon.com/

SERVICES

Discounts on phone monthly service

Safelink Wireless

1-800-SafeLink

SERVICES

benefit program

Assurance Wireless

(888) 321-5880

https://www.assurancewireless.

com/

SERVICES

free phones,data

Kramden

https://kramden.org/

SERVICES

Low cost, refurbished desktops and laptops; computer literacy and education courses for adults and children









MAYORS FOR A GUARANTEED INCOME





View the Resource Guide at https://www.stepupdurham.org/excel-resources-guide or scan with your smartphone to access.